

P.S.C. KY No. 1

Cancels P.S.C. KY No.

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**MOUNTAIN WATER DISTRICT**

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OF

Pike County, Kentucky

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Rates, Rules and Regulations for Furnishing  
Water Service

IN

All of Pike County, Kentucky Except  
Incorporated Areas and Area of Sandy Valley Water District

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Filed with the PUBLIC SERVICE COMMISSION OF  
KENTUCKY

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

ISSUED: August 20, 1987

EFFECTIVE: May 7, 1987

**MAY 07 1987**

**PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)**

**BY: *Charles L. Lee*  
PUBLIC SERVICE COMMISSION MANAGER**

ISSUED BY: Mountain Water District

BY:

*Leon Huffman*  
Chairman

**C10/13/09**

FOR all territories served  
Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_

original SHEET NO. \_\_\_\_\_

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Mountain Water District  
(Name of Utility)

**RATES AND CHARGES**

|                                      |                          |
|--------------------------------------|--------------------------|
| 5/8" Meters:                         |                          |
| First 2,000 gallons                  | \$20.02 minimum bill     |
| Next 8,000 gallons                   | 7.01 per 1,000 gallons   |
| All over 10,000 gallons              | 6.22 per 1,000 gallons   |
| 1" Meters:                           |                          |
| First 5,000 gallons                  | \$42.00 minimum bill     |
| Next 5,000 gallons                   | 7.01 per 1,000 gallons   |
| All over 10,000 gallons              | 6.22 per 1,000 gallons   |
| 2" Meter:                            |                          |
| First 20,000 gallons                 | \$130.00 minimum bill    |
| All over 20,000 gallons              | 6.22 per 1,000 gallons   |
| 3" Meter:                            |                          |
| First 30,000 gallons                 | \$190.00 minimum bill    |
| All over 30,000 gallons              | 6.22 per 1,000 gallons   |
| 4" Meter:                            |                          |
| First 50,000 gallons                 | \$300.00 minimum bill    |
| All over 50,000 gallons              | 6.22 per 1,000 gallons   |
| 6" Meter:                            |                          |
| First 100,000 gallons                | \$595.00 minimum bill    |
| All over 100,000 gallons             | 6.22 per 1,000 gallons   |
| Martin County Water District         | \$2.40 per 1,000 gallons |
| Mingo County Public Service District | 3.75 per 1,000 gallons   |
| Nolin Public Service District        | 2.40 per 1,000 gallons   |
| City of Elkhorn City                 |                          |
| First 215,000 gallons per day        | \$2.25 per 1,000 gallons |
| All over 215,000 gallons per day     | 2.40 per 1,000 gallons   |
| Line Leak Adjustment Rate            | \$3.60 per 1,000 gallons |

C10/13/09

DATE OF ISSUE March 12, 2008  
Month / Date / Year

DATE EFFECTIVE March 12, 2008  
Month / Date / Year

ISSUED BY Joni Akers  
(Signature of Officer)

TITLE Chairperson

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. 2008-00052 DATED March 12, 2008

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
3/12/2008  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

By [Signature]  
Executive Director

Form for filing Rate Schedules

For: Entire Service Area  
Community, Town or City  
P.S.C. KY NO. 1  
Original Sheet No. 2.1

Mountain Water District  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

Surcharge

\$0.45 per 1,000 Gallons Limited to  
three years or \$831,675 collected.  
To become effective August 11, 1998.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 11 1998

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: Stephan O Bee  
SECRETARY OF THE COMMISSION

DATE OF ISSUE: August 18, 1997

DATE EFFECTIVE: August 11, 1998

ISSUED BY: Will Brown  
Name of Officer

TITLE: Manager

C10/13/09

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. 96-126 dated August 11, 1997.

Mountain Water District

For: Entire Service Area

P.S.C. Ky No. 1

Fifth Revised Sheet No. 3

Cancelling P.S.C. Ky No. 1

Fourth Revised Sheet No. 3

CLASSIFICATION OF SERVICE

Meter Rates for Monthly Usage in accordance with an order of the Public Service Commission of Kentucky in Case No. 95.280 dated July 21, 1995.

A surcharge of \$.90 per 1,000 gallons will be assessed to all customers until specific arrearages to Mountain Water Districts' water suppliers have been paid in accordance with the Stipulations and Recommendations approved by the Public Service Commission in Case No. 95-296.

Wholesale Rate for Nolin Public Service District  
All Usage is \$1.87 per 1,000 gallons

Wholesale Rate for City of Pikeville  
All usage is \$1.31 per 1,000 gallons

As per contract with the South Williamson Development Company, the following charges will be billed to users within the Southside Mall. These charges are not a part of the DISTRICT'S rate structure but are based on Mall charges relative to meter size.

|            |           |
|------------|-----------|
| 5/8-Inch   | \$ 11.30  |
| 3/4-Inch   | \$ 15.05  |
| 1-Inch     | \$ 33.88  |
| 1 1/2-Inch | \$ 60.27  |
| 2-Inch     | \$ 80.30  |
| 3-Inch     | \$ 125.47 |

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 01 1996

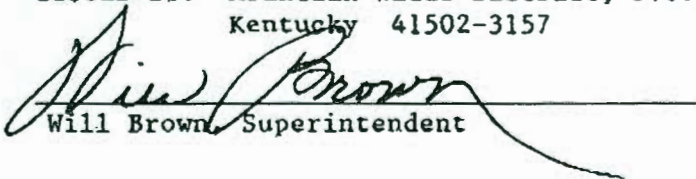
PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

Date Issued: April 1, 1996

Date Effective: April 1, 1996

BY Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

ISSUED BY: Mountain Water District, P.O. Box 3157, Pikeville,  
Kentucky 41502-3157

  
Will Brown, Superintendent

C1013/09

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

First Revised Sheet No. 4

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 4

CLASSIFICATION OF SERVICE

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 26 1989

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Glenn Miller  
PUBLIC SERVICE COMMISSION MANAGER

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Date Issued: September 7, 1989

Date Effective: July 26, 1989

ISSUED BY: Mountain Water District, P.O. Box 3157,  
Pikeville, Kentucky 41501

C10/13/09

Leon Huffman  
Leon Huffman, Chairman

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 1

SECOND REVISED SHEET NO. 6

CANCELLING P.S.C. KY. NO. 1

FIRST REVISED SHEET NO. 6

Mountain Water District  
(Name of Utility)

CLASSIFICATION OF SERVICE

Service Connection Fees in accordance with an order of the Public Service Commission of Kentucky in Case No. 2005-436 dated November 14, 2005.

Service Connection Fee Based on Meter Size for Metered Service

| <u>Size of Connection</u>   | <u>Service Connection Charge</u>         |
|-----------------------------|--|
| 5/8 x 3/4-Inch <sup>1</sup> | \$675.00 <sup>1</sup>                    |
| 1-Inch <sup>2</sup>         | Actual Cost of Construction <sup>2</sup> |
| over 1-Inch <sup>2</sup>    | Actual Cost of Construction <sup>2</sup> |

<sup>1</sup>District's standard service

<sup>2</sup>Non-standard service connection

C10/13/09

Date issued: \_\_\_\_\_  
Issued By: Mountain Water District  
P.O. Box 3157  
Pikeville, Kentucky 41502

Toni Akers  
Toni Akers, Chairperson

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
11/14/2005  
Date Effective: ~~November 14, 2005~~  
PURSUANT TO 807 KAR 5.01  
SECTION 9 (1)  
By [Signature]  
Executive Director

Mountain Water District For: Entire Service Area  
P.S.C. Ky. No. 1  
Original Sheet No. 6  
Cancelling P.S.C. Ky. No.  
Sheet No.

CLASSIFICATION OF SERVICE

Monthly Usage Charge for Special Service Sprinkler  
System or Fire Service Connection

The monthly charge for each municipal, governmental, institutional, industrial or private connection to the water mains of the District used exclusively for fire protection purposes, based on the size of the respective connections, shall be as follows:

| <u>Size of Connection</u> | <u>Monthly Charge for Usage</u> |
|---------------------------|---------------------------------|
| 4-Inch                    | \$12.50                         |
| 6-Inch                    | \$25.00                         |
| 8-Inch                    | \$50.00                         |

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Shane Lillie  
PUBLIC SERVICE COMMISSION MANAGER

Date Issued: August 20, 1987 Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

C10/13/09

Leon Huffman  
Leon Huffman, Chairman

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 1

FIRST REVISED SHEET NO. 7

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Mountain Water District  
(Name of Utility)

CLASSIFICATION OF SERVICE

Connection and Installation Charge for a Special Service

An Individual Fire Hydrant

For each fire hydrant contracted for order by a City, County, State or Federal governmental agency or institution, private customer, private institution, the connection and installation charge shall be \$2,100.00.

*C1013/09*

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 01 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY *Charles L. Dow*  
EXECUTIVE DIRECTOR

Date issued: July 1, 2003  
Issued By: Mountain Water District

P.O. Box 3157  
Pikeville, Kentucky 41502

*Toni Akers*  
Toni Akers, Chairperson

Date Effective: July 1, 2003



Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 8

Cancelling P.S.C. Ky. No.

Sheet No.

CLASSIFICATION OF SERVICE

Monthly Usage for Fire Hydrant

Monthly charges for each fire hydrant contracted for by a City, County, State or Federal Government Institution, private customer, private industry, or private institution to be used exclusively for fire protection shall be \$12.50.

No monthly charge shall be made for fire hydrants which are contracted for by a City, County, State or Federal Governmental Institution, private customer, private industry, or private institution where such hydrants are so located to be of general benefit to the residents of the area.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George L. Lister  
PUBLIC SERVICE COMMISSION MANAGER

C10/13/09

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

Leon Huffman  
Leon Huffman, Chairman

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 9

Cancelling P.S.C. Ky. No.

Sheet No.

CLASSIFICATION OF SERVICE

Monthly Usage Charge for Special Service  
Through a Multi-Unit Master Meter

The monthly charge for customers who have requested water service through a master meter for multi-unit service shall be the larger of:

- A. The number of housing units times the minimum water charge per unit, based on the DISTRICT'S standard service meter minimum charge, or;
- B. The amount based on the average gallons used per housing unit at the current rate schedule times the number of housing units, in the multiple-unit facility.

C10/13/09

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Sharon L. Lyle  
PUBLIC SERVICE COMMISSION MANAGER

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

Leon Huffman  
Leon Huffman, Chairman

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 10

Cancelling P.S.C. Ky. No.

Sheet No.

CLASSIFICATION OF SERVICE

Purchased Water Adjustment Clause

Tabulation Form to be used for purchased water adjustments in accordance with 807 KAR 5:067, Purchased Water Adjustment Clause, as adopted by the Public Service Commission.

1. Volume of water purchased for 12-month period ended \_\_\_\_\_ (which is within 3 months of effective date of suppliers' rate charge)<sup>1</sup> ..... \_\_\_\_\_ M gal.
2. Cost of new rates ..... \$ \_\_\_\_\_
3. Cost of base rate ..... \$ \_\_\_\_\_
4. Total change in cost (Item 2 minus Item 3).... \$ \_\_\_\_\_
5. Volume sold for same period as in Item 1..... \_\_\_\_\_ M gal.
6. PWA per M gallons sold (Item 4 divided by Item 5) ..... \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

<sup>1</sup>Item 1 cannot, for this computation table, exceed Item 5 divided by 0.85.

By: Ray S. Lillie  
PUBLIC SERVICE COMMISSION MANAGER

Date Issued: August 20, 1987      Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

C10/13/09

Leon Huffman  
Leon Huffman, Chairman

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 11

Cancelling P.S.C. Ky. No.

Sheet No.

CLASSIFICATION OF SERVICE

Purchased Water Adjustment Clause (cont.)

In the event a refund is received from the supplier for amounts previously paid, the following tabulation will be made:

1. Total refund received .....\$ \_\_\_\_\_
2. Total amount of water estimated to be sold during 2-month period beginning with the first day of the month following receipt of the refund ..... \_\_\_\_\_ M gal.
3. Refund factor per unit of water sold (Item 1 divided by Item 2) ..... \_\_\_\_\_
4. The refund factor may be adjusted in the final month to more accurately reflect the amount refunded.

C10/13/09

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George L. Lister  
PUBLIC SERVICE COMMISSION MANAGER

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

Leon Huffman  
Leon Huffman, Chairman

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 12

Cancelling P.S.C. Ky. No. 1

Sheet No.

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Mountain Water District hereinafter referred to as the DISTRICT and applies to all service received from the DISTRICT. No employee or individual Commissioner of the DISTRICT is permitted to make an exception to Rates, Rules or Regulations. All Rules and Regulations are to be in effect so long as they are not in conflict with Public Service Commission Rules and Regulations. The DISTRICT is further subject to all Rules and Regulations of the Public Service Commission even though not contained herein.

1. Scope

This Schedule of Rules and Regulations is a part of all contracts for receiving water service from the DISTRICT, and applies to all service received from the DISTRICT whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of the DISTRICT'S Schedule of Rates and Charges, shall be kept open to inspection at the office of the DISTRICT. The Commission are promulgated under direction and authority granted of Kentucky to Chapter 13 of Kentucky Revised Statutes and Administrative Regulations 807 KAR 5 established via authority of Executive Order 81-126 dated March 4, 1981. The aforesaid rules and regulations are hereby adopted and included the same or herein written now or as may be legally changed from time to time.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
MAY 07 1987  
PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: George L. Lee  
PUBLIC SERVICE COMMISSION MANAGER

2. Revisions

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed from time to time by either of the two (2) following methods:

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

C10/13/09

Leon Huffman  
Leon Huffman, Chairman

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 13

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

- A. By order of the Public Service Commission upon formal application by the DISTRICT, and after hearing as provided by commission regulation set forth in 807 KAR 5:011.
- B. By issuing and filing on at least thirty (30) days notice to the commission and the public all proposed changes in the Rules and Regulations, as provided by commission regulations set forth in 807 KAR 5:011.

3. Conflict

In case of conflict between any provisions of any rate schedule and the schedule of Rules and Regulations, the rate schedule shall apply. Also, should the rules contained herein conflict with the present rules in effect under 807 KAR 5 as of this date, same shall take precedence over those contained herein.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

BY: Shaye L. Lyle  
PUBLIC SERVICE COMMISSION MANAGER

4. Application for Service

Any person, firm, agency or governmental entity within the current boundary of the DISTRICT may request service. Said request must be in writing on a form approved by the DISTRICT.

No service for a request shall be granted unless the property of said requestor has public access within a reasonable distance from an existing distribution main of the DISTRICT consistent with the topography of the area. Should the requestor desire to have the existing distribution system extended to serve them, same shall be accomplished as stipulated, hereafter.

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

C6013/09

Leon Huffman  
Leon Huffman, Chairman

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 14

Cancelling P.S.C. Ky. No.

Sheet No.

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RULES AND REGULATIONS

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Should DISTRICT determine that service to requestor is available, each prospective customer desiring water service shall be required to execute and sign the DISTRICT'S standard application for water service before service is supplied by the DISTRICT. A 5/8" X 3/4" meter shall be "the standard customer service meter and should be installed at all points of service unless the customer provides sufficient justification for the installation of a larger meter."

The DISTRICT shall provide for a standard connection (i.e., 5/8" x 3/4" meter) from the DISTRICT'S existing distribution main. An estension of fifty (50) feet or less shall be made by the DISTRICT to its existing utility main without change for a prospective customer who applies for and contracts to use the service for one (1) year or more with the appropriate guarantee.

5. Non-Standard Service

Each prospective customer requiring a non-standard service (i.e., other than a 5/8" X 3/4" meter) shall present to the DISTRICT sufficient justification for same. Insofar as prospective customer requirements meet those non-standard service presently in effect, DISTRICT same may be applied. An extension of fifty (50) feet or less shall be made by the DISTRICT to its existing utility main without change for a prospective customer who applies for and contracts to use the service for one (1) year or more with the appropriate guarantee.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
MAY 07 1987  
PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)  
BY: Shoyie Felice  
PUBLIC SERVICE COMMISSION MANAGER

---

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

Leon Huffman  
Leon Huffman, Chairman

CO/13/09

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 15

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

In addition, the prospective customer shall pay the cost of any special installation necessary to meet his particular requirements, as a contribution in aid of construction.

6. Point of Delivery

The point of delivery is the point where the meter or vault is located on the customer's premises. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer. The DISTRICT reserves the right to determine the location of point of delivery with full regard to those wishes of the prospective customer, however the DISTRICT will in no event set a meter at a point that does not deliver 30 psig at the meter.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

7. Customer's Service Line

All service lines beyond the metering point should be installed of material consisting of copper, galvanized, PVC pipe, or PE pipe with rating of not less than 200 psi. The size of service line beyond the point of delivery should not be less than 3/4".

MAY 07 1987  
PURSUANT TO KY.R 5:011,  
SECTION 9(1)  
BY *[Signature]*  
PUBLIC SERVICE COMMISSION MANAGER

Should a prospective customer desire a higher pressure due to his location or need, he may make provision, at his expense, for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by DISTRICT. The DISTRICT reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on DISTRICT'S system.

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

*CW/13/09*

*Leon Huffman*  
Leon Huffman, Chairman



Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 16

Cancelling P.S.C. Ky. No.

Sheet No.

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RULES AND REGULATIONS

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8. Ownership of Mains, Services & Appurtenances

All mains, fire hydrants, valves, crossings and other appurtenances are and shall remain the property of the DISTRICT, whether installed directly by them or received through actions of a customer or extendor.

All service lines from main to meter with appurtenances shall be and remain the property of DISTRICT, whether installed directly by them or received through actions of a customer or extendor.

The customer shall install, own and maintain his service line from meter and/or point of delivery as defined here before.

9. Discontinuance of Service by DISTRICT

Water service may be discontinued by the DISTRICT for any violation of any rule, regulation, or condition, and especially for any of the following reasons.

- A. Misrepresentation in the application or contract as to the property or fixtures to be supplied for additional use to be made of water.
- B. Failure to report to the DISTRICT additions to the property or fixtures to be supplied or additional use to be made of water.
- C. Resale of water.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Shore Liller  
PUBLIC SERVICE COMMISSION MANAGER

---

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

C10/13/09

Leon Huffman  
Leon Huffman, Chairman

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 17

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

- D. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep such pipes in a suitable state of repair.
- E. Tampering with meter, meter seal, service, or valves, or permitting such tampering by others.
- F. Connection, cross-connection, or permitting the same, of any separate water supply to premises which receive water from the DISTRICT.
- G. Non-payment of bills.
- H. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off without notice or shall be refused, provided the DISTRICT shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored.

10. Billing

Bills and notices relating to the conduct of the business of the DISTRICT will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed in writing with the DISTRICT; and the DISTRICT shall not otherwise be responsible for delivery of any bill or notice nor will the customer be

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAY 07 1987

PURSUANT TO 1987 KAR 5:011,  
SECTION 9 (1)

BY: George L. Lee  
PUBLIC SERVICE COMMISSION MANAGER

Date Issued: August 20, 1987

Date Effective: May 7, 1987

ISSUED BY: Mountain Water District, P.O. Box 1469,  
Pikeville, Kentucky 41501

C10/13/09

Leon Huffman  
Leon Huffman, Chairman

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 1

FIRST REVISED SHEET NO. 18

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Mountain Water District  
(Name of Utility)

RULES AND REGULATIONS

excused from the payment of any bill or any performance required in said notice.

Bills for water service are due and payable at the office of the DISTRICT, or to any designated agent, on the date of issue. The past due date shall be the 20<sup>th</sup> day after the date of issue. On all accounts not paid in full by the next billing date, an additional charge of 10 percent of the unpaid portion will be made.

All bills not paid on or before the past due date shall be deemed delinquent. Any said delinquent bill will appear as added to next month's balance. Included on the bill will be a statement indicating that if the previous balance is not paid in full on or before the next past due date, it is the intent of the DISTRICT to discontinue service as of that date provided. However, if, prior to discontinuance of service, there is delivered to the District or its employee empowered to discontinue service, a written certificate signed by a physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity at the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the time of the DISTRICT'S receipt of said certification, whichever occurs first.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 01 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dow  
EXECUTIVE DIRECTOR

Date issued: July 1, 2003  
Issued By: Mountain Water District  
P.O. Box 3157  
Pikeville, Kentucky 41502

Date Effective: July 1, 2003

Toni Akers  
Toni Akers, Chairperson

C10/13/09

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 1

FIRST REVISED SHEET NO. 19

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Mountain Water District  
(Name of Utility)

RULES AND REGULATIONS

11. Discontinuance of Service by Customer

Any customer having fulfilled their contract terms and desiring to discontinue the water service to his premises for any reason must give notice of discontinuance in writing at the business office of the DISTRICT at least (3) days prior to the date on which the customer desires to discontinue service. If such notice in writing is not given, a customer shall remain liable for all water used and service rendered to such premises by the DISTRICT until such notice is received by the DISTRICT.

12. Reconnection Fees

Where the water supply to the customer has been discontinued for non-payment of delinquent bills, or where a meter is to be reinstalled for a new customer at the location where one existed previously, a charge of \$30.00 will be made for reconnection until all delinquent bills and other charges, if any, owed by the customer to the DISTRICT have been paid. In instances where the customer pays all delinquent bills to an employee of the DISTRICT at the time of the disconnection, a charge of \$20.00 shall be made to cover DISTRICT'S costs.

C10/13/09

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Brown  
EXECUTIVE DIRECTOR

Date issued: July 1, 2003  
Issued By: Mountain Water District  
P.O. Box 3157  
Pikeville, Kentucky 41502

Date Effective: July 1, 2003

Toni Akers  
Toni Akers, Chairperson

RULES AND REGULATIONS

13.

DEPOSITS

The Mountain Water District reserves the right to require a minimum cash deposit or other guaranty to secure payment of bills except for customers qualifying for service reconnection pursuant to 807 KAR 5:006, Section 15, Winter Hardship Reconnection. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the District. If the customer has no previous history with the District, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.

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DEC 22 1993

Leon Huffman  
Leon Huffman, Chairman

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: Sharon Hally  
PUBLIC SERVICE COMMISSION

RULES AND REGULATIONS

5. Whether the customer has filed bankruptcy proceedings within the last seven years.

6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the District may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

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SECTION 9 (1)

BY: Shirley Helle  
PUBLIC SERVICE COMMISSION MANAGER

Leon Huffman  
Leon Huffman, Chairman

RULES AND REGULATIONS

14. Adjustment Relative to Erroneous Meter

If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the utility shall immediately determine the period during which the error has existed, and shall recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer. The utility shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the commission shall determine the issue. In all instances of customer overbilling, the customer's account shall be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility shall not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.

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Leon Huffman  
Leon Huffman, Chairman

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SECTION 9 (1)  
BY: Sharon Hallett  
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Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 21

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

- B. If the result of such tests shows an average error greater than 2% slow, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test, but in no event to exceed 12 months.
- C. If the result of such tests necessitates making a refund or back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date(s) of testing, and the amount of charge or credit to be shown on the next bill of the customer.

15. Customer Request for Billing Adjustment

The DISTRICT thru its Board of Commissioners may approve, subject to the following guidelines, a customer's request for billing adjustment. This adjustment is in addition to and does not supplant Rule 14. Adjustment Relative to Erroneous Meter. No adjustment shall be granted if the metered water has been consumed or utilized by the customer. Any adjustment made upon request of the customer shall be on a one time basis and shall inure to the meter service location and not the name of the customer. Following are guidelines which must be met before the Board of Commissioners may grant an adjustment.

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Pikeville, Kentucky 41501

Leon Huffman  
Leon Huffman, Chairman

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George Selby  
PUBLIC SERVICE COMMISSION MANAGER



Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 22

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

1. Request for adjustment must be signed and submitted by the customer on forms adopted by the DISTRICT.
  2. Adjustments shall be made only upon action of the Board of Commissioners of the DISTRICT.
  3. Appearance by the customer before the Board of Commissioners is not mandatory for consideration.
  4. Any customer may upon written request within 20 days of action by the Board of Commissioners appeal to the Board for reconsideration at the next regular meeting date.
  5. An appeal must be presented by the customer or their representative in order that it may be considered.
16. Method of Adjustment Calculation - Customer Request for Adjustment

The billing adjustment approved by the Board of Commissioners shall be calculated on established form as follows:

- A. The customer shall pay, based on DISTRICT'S current and prevailing water usage rate, for a volume equal to the average monthly usage. The average monthly usage shall be determined by averaging customer's metered service for the three months prior to month of application of adjustment or date of discovery whichever occurs first.

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Pikeville, Kentucky 41501

MAY 07 1987

Leon Huffman  
Leon Huffman, Chairman

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Shoye Sallee  
PUBLIC SERVICE COMMISSION MANAGER

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 23

Cancelling P.S.C. Ky. No.

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RULES AND REGULATIONS

B. In instances where the adjustment period extends outside of a monthly billing period, each billing period shall be calculated separately.

C. All metered service in excess of the averaged monthly usage shall be charged for as follows:

$$\begin{array}{l} \text{DISTRICT'S prevailing} \\ \text{Water Purchase Rate or} \\ \text{established production} \\ \text{cost} \end{array} \times \begin{array}{l} \text{Adjustment Rate} \\ \text{Factor} \end{array} = \begin{array}{l} \text{Adjustment} \\ \text{Rate} \end{array}$$

D. Adjustment Rate Factor is established as 1.25. This factor allows the DISTRICT to recover its expended cost of water plus fixed overhead cost, capitalization, line loss, etc.

17. Meters

All meters shall be installed, renewed, and maintained at the expense of the DISTRICT, and the DISTRICT reserves the right to approve the size and type of meter used.

It shall be the policy of the DISTRICT to test each water meter pursuant to Public Service Commission Regulation 807 KAR 5:006 Section 15. In addition, upon written request of any customer, the meter servicing such customer shall be tested by the DISTRICT, pursuant to Public Service Commission Regulation 807 KAR 5:006, Section 17.

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Leon Huffman  
Leon Huffman, Chairman

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: George Selby  
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Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

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RULES AND REGULATIONS

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18. Failure of Water Meter

Where a meter is found to be in error, the customer's bill will be adjusted in accordance with Public Service Commission Regulation 807 KAR 5:006, Section 9. Where a meter has ceased to register, the District will estimate the monthly bill of the customer for the months that the meter did not operate. The estimated bill will be based upon the previous six months' usage.

19. Right of Access

The customer must agree to donate to the DISTRICT the necessary easements to lay, maintain, repair, or remove such water lines which is the property of the DISTRICT located on the customer's property with the right of ingress-and egress over customer's property. The DISTRICT'S duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling, and testing, in accordance with the provisions of these Rules and Regulations.

20. Interruption of Service

The DISTRICT will use reasonable diligence in supplying water service, but shall not be liable for breach of contract in the event of, or for loss, injury, or damage to persons or property resulting from interruptions in service, excessive or inadequate water pressure, or

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*Leon Huffman*  
Leon Huffman, Chairman

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: *Steve Keller*  
PUBLIC SERVICE COMMISSION MANAGER

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 25

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

otherwise unsatisfactory service, whether or not caused by negligence. The DISTRICT does hereby explicitly state that its system is one for rural domestic consumption and that its allowance of connections to its system for fire protection whether by design or implication is only for such benefit as said customer may be able to derive from such connection.

The DISTRICT'S system is not designed nor intended for use for fire protection in any manner whatsoever. Any customer using same for fire protection does so at their own full and sole responsibility.

The DISTRICT shall in no event be held responsible for any claim made against it by reason of the breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the DISTRICT may be deemed necessary.

The DISTRICT shall made all reasonable efforts to eliminate interruption of service and when such interruption occur will endeavor to reestablish service with the shortest possible delay. When the service is interrupted all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

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Leon Huffman  
Leon Huffman, Chairman

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George L. Lee  
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Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 26

Cancelling P.S.C. Ky. No.

Sheet No.

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21. Boilers and/or Pressure Vessels

Customers having boilers and/or pressure vessels receiving a supply of water from the DISTRICT must have a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the DISTRICT is discontinued or interrupted for any reason, with or without notice. It is the responsibility of the customer to make provisions for protection of his equipment in case of interrupted or intermittent service.

22. Backflow Preventors

Special services and fire connections shall have backflow preventors of a type approved by the DISTRICT, installed at the cost of prospective customer.

23. Cross-Connection

Kentucky Department of Health, Kentucky Public Service Commission and these rules and regulations do hereby explicitly state that cross-connection of the DISTRICT'S system with any other source is hereby prohibited.

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Leon Huffman  
Leon Huffman, Chairman

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Shoye Sallee  
PUBLIC SERVICE COMMISSION MANAGER

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

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Cancelling P.S.C. Ky. No.

Sheet No.

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RULES AND REGULATIONS

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24. Relocation of Water Facility

The DISTRICT may, at the request of a customer or other person relocate, change or modify existing DISTRICT owned equipment, mains or appurtenances. Same shall reimburse DISTRICT for such changes at actual cost including appropriate legal, administrative, engineering and overhead cost.

25. Damage to DISTRICT'S Water System

No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure appurtenance, or equipment which is a part of the DISTRICT'S water works. Any person violating this provision shall be subject to immediate arrest and/or discontinuation of water service and shall pay the cost of repairing or replacing the pipe or appurtenance.

Any person, firm or organization working around or near DISTRICT'S distribution mains or appurtenances may request the DISTRICT to indicate location of same. However, indication by DISTRICT of same does not relieve such person of complete responsibility and liability for any and all damages, liability and loss resulting from any act of such person or his assigns and/or agent.

26. Additional Load

The service connection supplied by the DISTRICT for each customer has a definite capacity, and no addition to the equipment or load connected thereto will be allowed

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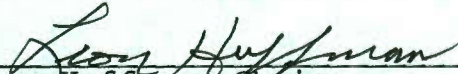
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Leon Huffman, Chairman

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SECTION 9 (1)  
BY:   
PUBLIC SERVICE COMMISSION MANAGER

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

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Sheet No.

RULES AND REGULATIONS

except by consent of the DISTRICT. Failure to give notice of additions or changes in load, and to obtain the DISTRICT'S consent for same, shall render the customer liable for any damage to any of the DISTRICT'S lines or equipment caused by the additional or changed installation.

27. Notice of Trouble

The customer shall notify the DISTRICT immediately should the service be unsatisfactory for any reason, or should there be any defects, trouble or accidents affecting the supply of water.

28. Distribution Extensions

Any person desiring an extension to DISTRICT'S system shall request in writing, in a form approved by DISTRICT, for such extension. Any requested extension may be provided under one of the following options.

OPTION I - DISTRICT shall construct such extension under authority and procedure as stipulated in Public Service Commission Regulation 807 KAR 5:0661, Section 12. Any extension made under this option shall be subject to refund as outlined in said regulation.

OPTION II - Applicant may construct and donate to DISTRICT, the extension, as a contribution in aid of construction, meeting all DISTRICT'S specifications and approval. DISTRICT reserves right to stipulate applicable engineering, legal and administrative factors.

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Leon Huffman  
Leon Huffman, Chairman

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1),  
BY: George S. Miller  
PUBLIC SERVICE COMMISSION MANAGER

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

Original Sheet No. 29

Cancelling P.S.C. Ky. No.

Sheet No.

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RULES AND REGULATIONS

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Applicant shall pay all cost of DISTRICT as a contribution in aid of construction. Any extension made under this option shall not be eligible for refund.

The applicant or group of applicants shall have the right to elect the option by which said extension shall be made. In either case applicant must execute a contract and agreement for line extension of form approved by DISTRICT.

Extendor applicant is hereby notified that regardless of option selected all other rules, rates and schedules of fees applicable to size and type of service requested shall be paid in addition to cost of extension.

29. Complaints

Complaints may be made to the operator of the system whose decision may be appealed to the DISTRICT Commissioners. Such appeal shall be in writing within ten (10) days of date of decision by operator, stating the nature of the complaint and supporting evidence. Decisions by the DISTRICT'S Commissioners or operation may be brought before the Public Service Commission in accordance with 807 KAR 5:001 Section 11 and 12.

30. Sale of Water

Water furnished by the DISTRICT may be used for domestic consumption by the customer's household or business,

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*Leon Huffman*  
Leon Huffman, Chairman

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EFFECTIVE

MAY 07 1987

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1),  
BY: *Shoy. Felice*  
PUBLIC SERVICE COMMISSION MANAGER



FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 1

FIRST REVISED SHEET NO. 30

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Mountain Water District  
(Name of Utility)

RULES AND REGULATIONS

subject to special service agreements. The customer shall not sell, donate, give or allow use of such water to any authorized or unauthorized party.

31. Special Charges

Special charges may be assessed to the customer for returned checks, meter rereads, and meter retests at the specified charges shown below:

- A. A charge of \$25.00 will be made for each check returned to the District by the bank.
- B. A charge of \$20.00 will be made to reread a meter at the customers request unless such reread reveals that the initial reading was erroneous. No charge shall be made if the initial reading was erroneous.
- C. A charge of \$30.00 will be made for a meter retest when such test is made at the customers written request unless the meter is found to be faulty. No charge shall be made for a faulty meter, but appropriate adjustments shall be made in accordance with Section 14 of these rules and regulation.

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BY Thomas H. Dow  
EXECUTIVE DIRECTOR

Date issued: July 1, 2003  
Issued By: Mountain Water District  
P.O. Box 3157  
Pikeville, Kentucky 41502

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Toni Akers  
Toni Akers, Chairperson

Mountain Water District

For: Entire Service Area

P.S.C. Ky. No. 1

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Sheet No.

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RULES AND REGULATIONS

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32. Special User Agreements for Nonstandard Service

Each prospective customer requesting a nonstandard service shall execute to the DISTRICT an agreement for special service. The standard forms for Agreement for Special Services are as follows:

Agreement for Special Service,  
Nonstandard Size Meter

Agreement for Multi-Family Development,  
Master Meter

Agreement for Multi-Family Development,  
Units with Individual Meters

Agreement for Mobile Home Park Service,  
Master Meter

Agreement for Mobile Home Park Service,  
Sites with Individual Meters

Agreement for Special Service,  
Sprinkler System and Fire Service Connection

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For special service not applicable to above categories the DISTRICT may, upon consent of Applicant and DISTRICT, formulate and execute a contractual agreement specifically applicable to said special service need.

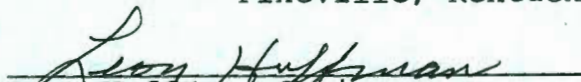
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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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Leon Huffman, Chairman

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BY:   
PUBLIC SERVICE COMMISSION MANAGER